

Group Outing F.A.Q.



Q: Are pets allowed in the park?

A: No!

Q: Is outside food or beverages allowed into the park?

A: No! Unless it is a scheduled field trip and or authorized.

Q: Is parking free?

A: Yes. Parking is free and overflow parking is available at Lot B, corner of Portage & Lafayette Dr.

Q: Where do we go upon arrival?

A: Check in at the ticket booth. You will have a proper colored wristband/tickets or cards assigned to you. This will allow unlimited access to the attraction package purchased throughout the park. Upon receiving your pass, you would then proceed to the pavilion area as your group is called. All catering and beverage services are available at the pavilion. Your group will have a scheduled 90 minute meal time. Announcements will be made when catering and beverage service is available..

Q: Are all guests required to purchase a meal and beverage service?

A: No!

Q: Is outside food or beverages allowed into the park?

A: No!

Q: Do we need to make a deposit for an event?

A: Yes! A non-refundable deposit is required for all events that require the pavilion.

Q: Is there a gratuity or service charge?

A: There are no hidden costs at Sluggers & Putters. Gratuities are included in the catering price upfront!

Q: Is alcohol allowed?

A: Individual guests may not bring their own alcoholic beverages into the park. Beer, wine, and wine coolers are available upon request for additional costs. Hard liquor is not permitted. All alcohol must remain in the pavilion area (and other designated areas) only! All other arrangements must be made through the management of Sluggers & Putters.

Q: What happens if it rains?

A: All attractions will stay open as safety allows. If the go-kart tracks and batting cages receive excess moisture, they may close temporarily and re-open as weather permits. If a go-kart track remains closed for more than 3 hours, we will award each registered guest a credit with our "Rain Policy Guarantee."

Q: Are there Age & Height guidelines for rides?

A: Yes! Check out the website at sluggers-putters.com for details regarding each rides Age & Height Requirements.

Q: Does the park provide seating for our picnic?

A: Yes! Sluggers & Putters has seating for 600+ in the pavilion plus additional 200 at the garden patio area if required.

Q: Who is responsible for cleanup?

A: For corporate events Sluggers & Putters provides clean-up, covering of tables, skirting of food tables, serving of catered meals by a professional staff. All buffets are a 90-minute all-you-can-eat. For field trip groups, you are responsible for the cleanup.

Q: Can we take leftover food home from the picnic?

A: No! The health board does not permit removal of catered food from the park for health and safety reasons. The all-you-can-eat buffets are for in-park consumption only!

Q: When is payment due?

A: For corporate and group picnics visit the website link: [Company Picnics/Terms and Deposit information](#). Attraction packages due the day of the event. We accept MasterCard, VISA, approved company checks and cash.

Q: Are vegetarian meals available?

A: Yes! Available upon request. We will make every attempt to provide.

Q: Are food and beverages available for purchase at the park?

A: Yes! Auntie Em's offers seating at The Garden Patio with delicious ice cream, fruit smoothies, shakes, sundaes, burgers, fries, coney's, cold beer and much, much, more!

Q: Is smoking allowed?

A: In designated areas only, the main parking lot or outside at the east side of the pavilion.